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These Terms and Conditions (Sales) for the sale of goods and the provision of services (hereinafter "T&Cs") are divided into two parts: Part A, which contains general regulations for all types of contracts, and Part B, which contains regulations for specific types of contracts in addition to Part A.

A. GENERAL PROVISIONS

The following provisions in this Part A apply to all types of contracts with our customers, subject to any special provisions in Part B.

I. SCOPE

1. These T&Cs apply to all our business relationships with our customers. They apply in particular to purchase contracts, contracts for work and materials, contracts for work and services and rental contracts. However, they apply only if the customer is a commercial entity, a legal entity under public law or a special fund under public law.
2. The T&Cs shall also apply to any future contracts with the customer without us having to refer to them again in each individual case.

3. Our T&Cs shall apply exclusively, even if we accept orders without reservation with knowledge of the customer's terms and conditions, provide services or make direct or indirect reference to letters or the like which contain the customer's or third parties' terms and conditions. We recognise conflicting, deviating or supplementary terms and conditions of the customer in each case only by expressly agreeing to the application of such in writing.
4. Any reference to the applicability of statutory provisions shall be for clarification purposes only. Even without such a reference, the statutory provisions of law shall apply unless such are directly modified or expressly excluded in these T&Cs.

II. FORM

1. Any individual agreements entered into in individual cases (including ancillary agreements, supplements and amendments) shall take precedence over these T&Cs. Subject to any proof to the contrary, a written contract or our written confirmation shall be authoritative for the content of such agreements. In case of doubt, commercial clauses shall be interpreted in accordance with the Incoterms® published by the International Chamber of Commerce in Paris (ICC) in the version current applicable at the time of conclusion of the contract.
2. Written form within the meaning of these T&Cs also includes electronic declarations signed by means of "Adobe Sign" or, by mutual agreement of the parties, signed by any other means of electronic system complying with the state of the art.
3. Unless otherwise stipulated below, legally relevant declarations and notifications (e.g. setting of deadlines, demand notice, withdrawal, termination) must be made in writing to the other party. Legal formal requirements and further proof, in particular in the event of doubts about the legitimacy of the declarant, shall remain unaffected.

III. CONCLUSION OF CONTRACT / REPRESENTATION

1. Our offers are subject to change without notice and are non-binding unless they are expressly marked as binding or contain a specific acceptance period. This shall apply also if we have provided the customer with catalogues, technical documentation, other product descriptions or documents – including in electronic form.
2. An order by the customer shall be deemed to be a legally binding offer to conclude a contract. We are entitled to accept this contractual offer within 21 calendar days of its receipt by us. Our acceptance shall be made by declaration in text form (e.g. by our order confirmation or our notification of readiness for dispatch/collection) or by delivery of the goods.
3. If we accept any order from the customer with a deviating delivery period, deviating but valid adjustments to our prices or smaller quantities than those ordered, the contract, insofar as accepted by us, shall be deemed to have been concluded. In the event of any conflict, in case of doubt the wording of our order confirmation shall be decisive for determining the actual contract.
4. Any oral agreements made prior to the conclusion of the contract shall be legally non-binding and shall be superseded in full by the contract, unless it is expressly stated in each case that such shall continue to be binding.
5. Our information on the scope of any goods or services (e.g. weights, dimensions, utility values, load-bearing capacity and technical data) as well as our statements of the same (e.g. drawings and illustrations) are not binding in the sense of warranted properties, but serve merely as descriptions or identifications of the subject matter of the goods or

services, unless they were expressly warranted as definite qualities in our offer or order confirmation or exact conformity is necessary to be able to use the subject matter of the performance for the agreed intended purpose. Deviations customary in the trade as well as any deviations based on legal regulations or representing technical improvements as well as the replacement of components by equivalent parts are permissible insofar as such do not impair the usability for the agreed intended purpose.

6. Unless otherwise stated in the respective commercial register or corresponding public registers, the customer acknowledges that only two authorised representatives acting jointly in accordance with our authorisation regulations may make legally binding declarations on our behalf.

IV. PRICES / PROCESSING SURCHARGES / DELIVERY MODALITIES / INCOTERMS

1. "Free Carrier - FCA (Incoterms 2020)" shall apply to all our deliveries (with reference to the place from which we deliver in each case), unless otherwise agreed. If we are also liable for the installation of a delivery object, the place of performance shall be the place at which the installation is to take place.
2. In deviation from the above section A.IV.1. and only if agreed with the customer, we shall ship the goods to the destination specified by the customer. This shall be done – also with regard to any packaging – at the customer's expense.
3. Pallets, containers and other reusable packaging remain our property and are to be returned by the customer to our delivery point without undue delay and free of charge. Non-returnable packaging will not be taken back.
4. In the case of deliveries to EU member states ("Intra-Community Deliveries of Goods"), the customer shall immediately cooperate in a suitable manner in providing evidence of the Intra-Community Delivery of Goods. In particular, we may require a dated and signed confirmation of the Intra-Community Delivery of Goods with at least the following content: Name and address of the recipient of the goods, quantity and customary description of the goods as well as place and date of receipt of the goods. If the customer does not comply with this duty to cooperate, it shall be liable for any resulting damage, in particular for any value added tax incurred by us.
5. If the customer does not make use of its right of withdrawal from section A. VII.3., the price for our goods applicable at the time of delivery shall apply in deviation from our order confirmation.

V. RESERVATION OF RIGHTS / SECRECY / CONFIDENTIALITY

1. We do not grant any rights or licences to our intellectual property (including but not limited to patents, trademarks, know-how and software). We reserve all property rights, copyright and industrial property rights to all documents, materials and other objects (e.g. offers, catalogues, price lists, cost estimates, plans, drawings, illustrations, calculations, product descriptions and specifications, samples, models and other physical and/or electronic documents, information and software) handed over by us to the customer; in particular, the customer shall not exploit, reproduce or modify any of the aforementioned.
2. The customer and we will use the aforementioned items and the information received from the other party only in the course of initiating and executing the contract exclusively for the contractual purposes.
3. The contracting parties undertake to treat all information obtained in connection with this contract and its implementation as confidential and to disclose or make it accessible to third parties only in the following cases:

- a. with the consent of the other party to disclosure,
 - b. in the case of an obligation based on statutory provisions,
 - c. in the context of court or arbitration proceedings or in the case of an obligation by a legally binding court or unappealable official order,
 - d. for disclosure to independent auditors familiar with the audit of the financial statements of the respective contracting party, as well as to legal and tax advisors.
4. The obligation to maintain secrecy shall continue for 10 years after the termination of the business relationship.
5. Information need not be treated as confidential if it
 - a. has been developed independently of the other party;
 - b. is or becomes publicly known without any breach of the confidentiality obligations in this contract;
 - c. is obtained from a third party, provided that such information has not become subject to a confidentiality agreement with the respective contracting party.
6. Unless mandatory law provides otherwise, the customer shall return any all items and information referred to in the above paragraphs to us upon our request and destroy any existing copies (including electronic copies). Upon our request, the customer shall confirm to us the completeness of the return and destruction/deletion or, the state any items or information it is required to retain due to mandatory law. Each party may pass on information subject to confidentiality to companies affiliated with it (Art. L233-1 ff. of the code de commerce) provided that the affiliated company is bound to a duty of confidentiality in a comparable manner. Each party shall be liable for its affiliated companies should they breach any confidentiality obligations.
7. The provisions under section A.XIII shall also apply in addition hereto and with priority in relation to any software.

VI. EXPORT CONTROL

1. With regard to the business with our products, technology, software, services or any other commodity products ("Schaeffler Goods"), the customer shall strictly comply with all applicable export control and sanction regulations and laws of the European Union ("EU"), the United States of America ("U.S.") and other jurisdictions, including France ("Export Control Regulations").
2. The customer shall inform us in advance and provide us with all information (including the end-use) required for us to comply with Export Control Regulations, in particular if Schaeffler Goods are ordered for use in connection with
 - a. a country or territory, person or entity subject to restrictions or prohibitions under EU, U.S. or other applicable Export Control Regulations; or
 - b. the design, development, production or use of military or nuclear goods, chemical or biological weapons, missiles, space or aircraft applications and delivery systems therefor.
3. We inform the customer (i) that the U.S. Department of Treasury's Office of Foreign Assets Control (OFAC) treats us as a U.S. person for purposes of the sanction regulations relating to Iran (ITSR) and Cuba (CACR) and (ii) that therefore Schaeffler Goods may not be used – directly or indirectly – in any country or territory without the prior consent of the relevant U.S. authorities and in accordance with applicable anti-boycott regulations, supplied, exported, re-exported, sold or otherwise transferred, directly or indirectly, in any country

or territory subject to restrictions or sanctions imposed by the U.S. Government or any person or entity on a sanctions list maintained by the U.S. Government.

4. The fulfilment of the contractual obligations by us is subject to the proviso that the applicable Export Control Regulations do not conflict with the fulfilment. In such a case, we will be entitled in particular to refuse or withhold performance of the contractual obligations without any liability being incurred on our part in relation to the customer.

VII. DELIVERY DATES

1. Dates for the provision of goods and services undertaken by us (hereinafter referred to as "Delivery Periods") are always only approximate dates. This shall not apply if a fixed Delivery Period has been expressly promised or agreed as such. Promised or agreed Delivery Periods shall be calculated from the time of the order confirmation, in the case of delivery against advance payment from receipt of payment, but at the earliest from final agreement on the issues to be clarified with the customer before the start of production.
2. If we are unable to perform any of our contractual obligations due to force majeure or other unforeseeable events beyond our control (hereinafter "Force Majeure"), we shall be released from the performance of such obligations for the duration of the Force Majeure and the related Delivery Periods shall be automatically extended by the period of the respective Force Majeure plus any necessary grace period. Force Majeure includes, but is not limited to, wars (including terrorist acts and acts similar to war, even if no formal state of war has been declared), insurrections, popular uprisings, rebellions, civil wars, sabotage, fires, floods, droughts, monsoons, hurricanes, tornadoes, typhoons, cyclones, lightning, thunderstorms, landslides, land erosion, earthquakes, volcanic activity, famines, explosions, scientifically unexplained events or other natural disasters, epidemics, pandemics, quarantine measures due to epidemics or pandemics, governmental actions or measures of any authority/state or prohibitions, changes in applicable laws (including the introduction of new laws and the repeal or amendment of existing laws) or judicial or regulatory interpretation or implementation of the aforementioned laws, made and/or published after the effective date of these T&Cs between the parties (hereinafter referred to as a "change in law") to the extent that the performance of our obligations under any contract is affected by such change in law, disruption of operations of any kind, disruption of supply from normally reliable sources (e.g. electricity, water, fuel and the like), shortages of energy and raw materials, transport delays, defective or delayed deliveries from suppliers for which the customer had concluded a corresponding agreement with the respective supplier to cover requirements at the time of the conclusion of the contract and for which the customer is not responsible, or strikes (including Schaeffler-internal strikes), lockouts or labour shortages. In the event of force majeure, we shall notify the customer as soon as possible, at the same time informing it of the expected new Delivery Period and making all reasonable efforts to limit the effects of the force majeure. However, the legal consequences of force majeure provided for in this section A.VII.2. shall remain unaffected by any failure to give such notice.
3. If we are still unable to deliver or perform as agreed three (3) months after the expiry of the Delivery Period for whatever reason, the customer and we shall be entitled to withdraw from the contract in whole or in part to the extent of the performance affected by the delay or, to terminate the contract; in this respect we shall immediately refund any consideration already paid by the customer.

4. Any delay in delivery on our part shall be determined in accordance with the provisions of statutory law. In any case, however, a notice of default from the customer is required before considering that we are in a situation of late delivery.
5. We shall not be in default if we are unable to provide any performance owed because the customer was in default with acceptance of the performance, the customer has not satisfied a duty to cooperate as required by law, the concluded contract or these T&Cs, does not fulfil it in time or does so incorrectly or if the performance owed cannot be provided by us for other reasons for which the customer alone is responsible. In such cases, we are entitled to demand compensation for any resulting damage, including additional expenses (e.g. storage costs). Proof of higher damages and our statutory claims (in particular compensation for additional expenses, reasonable compensation, termination) remain unaffected.
6. Insofar as it has been agreed with the customer that a specific quantity is to be delivered within a fixed period of time (hereinafter referred to as the "Closing Period") and the customer is entitled to determine the delivery date in each case, such are to be called off from us at the latest twelve weeks before the desired delivery date. After expiry of the Closing Period, we may deliver and invoice the customer for the quantity not yet called off.
7. If the customer requests changes to performance deadlines or other dates, these shall only become legally binding with our consent in text form. The costs incurred by us due to such changes shall be reimbursed to us by the customer.
8. We are entitled to render partial performance if (a) a partial performance is usable for the customer within the scope of the contractual intended purpose, (b) the provision of the remaining performances is ensured, and (c) the customer does not incur significant additional expenses or costs as a result of the partial performance, unless we agree to bear these costs.
9. The rights of the customer according to section A.XI. of these T&Cs and our statutory rights, in particular in the event of any exclusion of the duty to perform, shall remain unaffected.

VIII. PAYMENTS

1. Unless otherwise agreed, payments shall be made cashless within 45 days net of issuance of invoice, except if the payment period stated on the invoice is different. The invoice shall be deemed to have been received within three (3) days of dispatch, unless the customer proves otherwise. We are entitled at any time, also within the framework of an ongoing business relationship, to provide a delivery in whole or in part only against advance payment. We shall declare a corresponding reservation at the latest with the order confirmation.
2. In application of article L. 441-6 of the code de commerce, in case of late payment, late payment interests are due from the day following the day on which payment is due as indicated above and/or on the invoice, without formalities, calculated on the basis of the ECB most recent refinancing interest rate plus 10 points, but no less than 12% per year and no less than three times the legal interest rate. In case of late payment, according to article L441-6 al 12 of the code de commerce, a penalty of forty (40) euros will be due for collection costs, in addition to the late payment interests. If the actual collection costs are higher than this penalty, we are entitled to claim an additional compensation.
3. In the event of default in payment or if it becomes apparent that our claim to the purchase price is jeopardised by the customer's lack of ability to pay, we shall be entitled (i) to unilaterally change the agreed method of payment to advance payment by giving appropriate notice in text form, (ii) to withhold the goods or services concerned, (iii) to

demand security from a third party (e.g. bank guarantee from a major French bank) for the resumption of the goods or services or (iv) to withdraw from the contract with immediate effect - if necessary after setting a deadline. The statutory regulations on the dispensability of setting a deadline when exercising the right of withdrawal remain unaffected.

4. Any set off by way of a counterclaim of the customer or retention of payment is permissible only insofar as the counterclaims are undisputed or have been legally established ("force de chose jugée") and is limited to counterclaims arising from the same contractual relationship.

IX. RETENTION OF TITLE

1. Any goods for which payment has been made in advance shall not be subject to a retention of title. Otherwise, we shall retain title to all goods delivered by us until such time as the full purchase price has been paid (goods subject to retention of title).
2. These goods remain in our full ownership until full payment of the total price in principal and accessory. The payment is deemed realized by actual receipt of the price on our bank account. Default in payment of any term can lead to a claim for returning the goods. The goods must be identifiable at all times and the goods subject to retention of title are presumed to be the goods that are on stock. The customer shall individualise our goods in order to ensure evidence of their provenance and their ownership and shall inform any third party which attempts to seize them. In case the goods subject to retention of title are transferred, the customer agrees to transfer to us, in advance, as a guarantee and until full payment of the goods, the receivables he owns from this transfer. The customer shall also provide us immediately with the full identity of the sub-purchaser and with any information of use in order that we can secure our rights.
3. If the goods subject to retention of title become, by way of assembly, part of a new object which is in the ownership of the customer, it is agreed that the retention of title will apply on the moneys received from the sale of that new object in proportion to the value of the good subject to retention of title compared to the value of the new object.
4. The customer is not entitled to pledge the Goods Subject to Retention of Title or to assign such as security. In the event of any seizure of the Goods Subject to Retention of Title by third parties or any other access to such by third parties, the customer must clearly indicate our ownership and notify us without undue delay so that we can pursue our ownership rights. Insofar as the third party is not able to reimburse the judicial or extrajudicial costs incurred by us in this connection, the customer shall be liable to us in this regard.
5. Insofar as mandatory legal provisions of the respective state do not allow for a reservation in accordance with these sections A.IX.1. to A.IX.4. of these T&Cs, but allow for other comparable rights to secure the claims based on the invoices of the supplier, we reserve such rights. The customer shall cooperate by supporting any permissible measures to protect our rights of title or any other rights replacing such in respect of the Goods Subject to Retention of Title.

X. WARRANTY

1. The statutory provisions of law shall apply to the customer's rights in the event of any defects and defects of title, unless otherwise provided for or supplemented in these T&Cs.
2. Unless expressly agreed otherwise, (a) our goods and services shall comply exclusively with the legal requirements applicable in France and (b) the customer alone shall be responsible for the integration of the products into the technical, structural and organisational conditions existing at its premises (system integration responsibility of the customer).

3. Our goods and services are not defective if
 - any defect is due to normal wear and tear, improper use, maintenance not carried out or incorrectly carried out, defective customer instructions, parts, materials or aids provided by the customer or installed by us at the customer's request,
 - we supply technically comparable or superior items or those of other manufacturers,
 - such are based on drawings, techniques, modifications, specifications or other requirements of the customer,
 - they are integrated by the customer or a third party into other products, partial products or software or parts thereof, combined with such or modified and therefore become defective, or
 - such are used for purposes other than those contractually agreed.
4. At our request, any object of the performance which is the subject of a complaint (example: purchased object, work performance, rented object) shall be returned to us without undue delay and, as far as possible, initially at the customer's expense. In the event of a justified complaint, we shall reimburse the customer for the costs of the most inexpensive shipping route; this shall not apply if the costs increase because the goods are located at a place other than the place of intended use.
5. We shall not be liable to bear the direct costs of any installation or removal if such are not incurred at the original place of use. Furthermore, there shall be no obligation to bear costs if the costs of installation or removal are disproportionate to the price of the defective object. In all other respects, the statutory provisions of law shall apply.
6. Insofar as the customer has any claim against us due to a defect in our performance, we shall decide at our reasonable discretion, in which manner such defect is to be rectified. This applies in particular if the customer has a claim to subsequent performance in the form of rectification (correction of defects) or subsequent delivery (delivery of a defect-free replacement).
7. The rights of the customer to claim damages and a reimbursement of wasted expenses due to a performance defect shall be determined in accordance with section A.XI of these T&Cs.
8. Claims for defects shall become time-barred 24 months after the delivery or handover of the respective performance (e.g. purchased object, work performance, rented item), unless mandatory law ("*dispositions légales d'ordre public*") requires a longer limitation period for such claim.

XI. LIABILITY FOR DAMAGES

1. Our liability to provide damages, irrespective of the legal grounds, is limited in accordance with this section A.XI. The same applies to any reimbursement of wasted expenses due to any defect in our goods and services.
2. We shall be liable without limitation insofar as we have fraudulently concealed a defect, if liability arises under the Product Liability Act or any other mandatory statutory provisions of law. Such liability remains unaffected by the following provisions.
3. Unless expressly stipulated otherwise, the following provisions shall also not affect our liability for damage arising from intent or gross negligence.
4. In the event of simple negligence, we shall only be liable for damage, subject to statutory limitations of liability (e.g. care in own affairs, minor breaches of duty), insofar as a breach of material contractual duties is involved. Material contractual obligations are obligations the fulfilment of which makes the proper performance of the contract possible in the first

place and the observance of which the customer may normally rely. However, liability is limited to damage foreseen by us as a possible consequence of a breach of contract at the time of conclusion of the contract or which we should have foreseen with the of due care.

5. Our liability may only be engaged for direct, material damage, and only in the event of negligence by us, proven by the customer. We will in no case be held liable for any damage whose origin is resulting from the fault, negligence and/or gross negligence on the part of the customer and/or a third party.
6. In the event we are held liable, this liability shall be limited to compensation for damages up to the amount equal to 20% of the value of the particular contract or order subject to improper performance or non-performance.
7. Our liability is expressly excluded in the case of all indirect, intangible or financial damage and/or prejudice suffered by the customer or a third party, resulting in particular from the following, which constitute a non-exhaustive list: legal action taken against the customer by a third party, a loss of profit, an operating loss, a production loss, loss of sales, loss of data, deprivation of a right, interruption of a service rendered by a person or a good, damage to brand image, loss of an opportunity, etc. All penalties or liquidated damages which may be provided for in the contract are to be considered as a lump-sum and as discharging.
8. In the case of contractual penalties and liquidated damages owed by the customer to third parties in connection with our goods or services, we shall be liable only for such if this has been expressly agreed with us in text form or if the customer has expressly drawn our attention to this risk in text form before the conclusion of the contract.
9. We may rely upon the limitations of warranty and liability that the customer applies to the third parties which are sub-acquirers of the products or services supplied. The customer guarantees that its insurers or the third parties with which it has contractual relations will not seek recourse against us or its insurers beyond the limits and with regard to the exclusions set out above.
10. Notwithstanding any responsibility to do so, we shall not be liable for technical information provided by us or act in an advisory role, insofar as this information or advice is not part of our contractually agreed scope of performance including ancillary obligations. In such cases, this shall take place as a courtesy only and to the exclusion of any liability.
11. The above exclusions and limitations of liability shall also apply to third parties. They shall also apply if our bodies, legal representatives, employees and other vicarious agents, for whom we are liable according to the statutory provisions of law, act on our behalf. These provisions shall also apply in favour of these persons themselves.

XII. STATUTE OF LIMITATIONS

1. The limitation period for all claims of the customer arising from and in connection with the contractual relationship between the customer and us, which are not subject to section A.X.8. of these T&Cs, is 24 months. The begin of the limitation period is determined in accordance with the statutory provisions.
2. The limitation period according to clause A.XII.1. shall not apply if the application of the statutory limitation provisions leads to a shorter limitation period. In such cases, the shorter limitation period under the law shall apply.
3. Claims for damages by the customer under the French product liability law (article 1245 ff. code civil) shall become time-barred exclusively in accordance with the statutory limitation periods.

XIII. SOFTWARE USE

1. Insofar as software is included in the scope of delivery, the customer shall receive the non-exclusive, non-transferable right, limited in time in accordance with the provisions of the delivery contract and not sub-licensable without our written consent, to use the software exclusively in connection with the goods intended for the software.
2. The customer may duplicate, edit or decompile the software without our consent only if such is required by mandatory law. Any changes to the source code are not permitted. The customer undertakes not to remove the manufacturer's details – in particular copyright notices – or to change such without our prior express written consent. We reserve all other rights to the software, including any copies thereof.

XIV. OBLIGATION TO NOTIFY IN THE CASE OF PRODUCT SAFETY LAW MEASURES

If product safety measures are taken at the customer's premises or against the customer in connection with our products (e.g. official measures of market surveillance, such as the order of a withdrawal or a recall) or if the customer intends to take such measures itself (e.g. notifications to market surveillance authorities), the customer shall inform us without undue delay after becoming aware of such.

XV. COMPLIANCE

1. The customer shall not commit any acts or omissions which, irrespective of the form of its involvement, may lead to a regulatory or criminal penalty, in particular for corruption or Infringements of anti-trust or competition law, by the customer, by persons employed by the customer or by third parties commissioned by the customer (hereinafter referred to as "Infringement" or "Infringements"). The customer shall be responsible for taking the appropriate measures to avoid Infringements. To this end, the customer shall in particular oblige the persons employed by it and third parties commissioned by it accordingly and train them comprehensively with regard to the avoidance of Infringements.
2. The customer undertakes to provide information about the aforementioned measures at our request, in particular about their content and implementation status. For this purpose, the customer shall, upon request, fully and truthfully answer a questionnaire provided by us for the purpose of self-disclosure and provide us with related documents.
3. The customer shall inform us without undue delay of any initiation of official investigation proceedings due to an Infringement. Furthermore, in the event of indications of an Infringement by the customer, we shall be entitled to demand information concerning the Infringement and the measures taken to remedy it and prevent it in the future.
4. In the event of an Infringement, we shall be entitled to demand that the customer immediately cease and desist and indemnify us against all third-party claims and reimburse us for all damage incurred by us as a result of the Infringement. Without prejudice to any other legal or contractual rights, in such a case we shall furthermore have an extraordinary right of termination of all existing contractual and business relationships with the customer.
5. In addition, the customer acknowledges the Schaeffler Group's Code of Conduct in the version in force at the time of conclusion of a legal transaction; the Code of Conduct can be accessed at www.schaeffler.fr (and can be found using the search function) or will be sent to the customer upon request. The customer warrants that it has introduced and implemented the principles of responsible business conduct set out therein in its company. The customer shall commit any third parties used within the framework of the contractual performance in a similar manner.

XVI. COOPERATION OBLIGATIONS OF CUSTOMER

1. If we are obliged by law, by these T&Cs or by contract to provide goods or services within the scope of the performance of the contract, the customer shall support us in doing so. Unless mandatory legal provisions provide otherwise, the customer shall in particular carry out the following measures:
 - The customer shall transport the necessary items within its business premises to the place of performance.
 - The customer shall prepare the place of performance in such a way (e.g. clean, cordon off, remove harmful influences) that it is possible and reasonable for us to duly provide full and proper service and shall grant us access to such place.
 - The customer shall ensure the availability of necessary basic supplies and utilities (e.g. electricity, water, heating, lighting, compressed air).
 - The customer shall provide the equipment, tools (e.g. crane, means of transport, compressors) and supplies (e.g. chocks, lubricants, sealing materials) necessary for the due provision of the performance.
 - The customer shall make available to us rooms or containers in which we can store our tools. These rooms or containers must be lockable, clean and dry.
 - The customer shall make available a properly temperature-controlled recreation room for our employees.
 - The customer shall provide – if necessary at short notice or if such is unforeseen – suitable auxiliary workers or skilled workers, in particular suitable personnel to operate its devices and tools. Such personnel shall act on behalf of and on the instructions of the customer.
 - The customer shall provide technical assistance, in particular it shall provide us with the necessary drawings, drafts, plans, models, calculations and other information, documents and data. The customer is responsible for the correctness and completeness as well as for ensuring that such are not encumbered by any third party rights that prevent us from duly carrying out or completing the performance.
 - The customer shall fulfil its duties to cooperate in such a way that we can commence our services without undue delay after arrival at the place of performance and shall carry out duties without delay up to the time of acceptance by the customer. Should there be any delays on the part of the customer, it shall inform us of such without undue delay and pay for any standby waiting times of our personnel at the same hourly rates as for the performance of the contract itself. Insofar as no hourly rates have been agreed, the customary hourly rates shall apply.
 - The customer shall take the necessary measures to protect persons and property at the place of performance. If necessary, it shall provide special protective clothing free of charge. The customer shall inform our employees of existing safety regulations insofar as these are relevant to our employees and the performance to be provided by us. In the event of any violations of such safety regulations by our employees, the customer shall notify us without undue delay. If any performance cannot be undertaken without risk to the life and health of the employees due to non-compliance with work safety regulations, either sufficient protective countermeasures shall be put in place or the work shall be suspended until such time as work safety is guaranteed. If the guarantee of occupational health and safety falls within the customer's area of responsibility, the corresponding delays shall have the effect of extending any deadline.

- The customer shall confirm to us with a signature the actual periods of the working time of the personnel deployed by us by no later than the end of the assignment, but at least on a weekly basis.
- 2. Insofar as our employees require residence and/or work permits in order to provide the performance, the customer shall, subject to agreement in each individual case, provide free of charge the necessary degree of support to us vis-à-vis the local authorities in applying for, extending or amending the permits required for the contract performance.
- 3. The customer shall fulfil its obligations to cooperate arising at law, under these T&Cs or the contract itself in a timely and complete manner and shall support us in the provision of the contract performance.
- 4. If the customer does not comply with an obligation to cooperate or only does so incorrectly, we may set a reasonable deadline for the customer to provide the necessary support. If the customer fails to perform the required support within the deadline so set, we shall be entitled to undertake the respective work ourselves or have it performed by a third party. We are also entitled to terminate the contract in the event of failure to perform any cooperation within the set period. The customer shall be informed of these possible consequences at the time of the setting and notification of the deadline. If the customer fails to perform any duty to cooperate, fails to perform it on time or performs it incorrectly, the customer shall also be obliged to bear the costs incurred by us as a result (e.g. delays, additional expenses). Further rights according to contract or at law remain unaffected hereby.

XVII. TERMINATION

1. Insofar as the right to ordinary or extraordinary termination of the contract arises at law or these T&Cs, such termination must be in writing.
2. We are entitled to terminate the contract whenever:
 - after the conclusion of the contract it becomes apparent that our claims for payment under the contract are threatened by the customer's inability to pay,
 - a significant change occurs in the customer's ownership or management, or
 - the customer breaches a material term of the contract, including but not limited to a breach of the confidentiality agreement under section A.V. of these T&Cs.

XVIII. MISCELLANEOUS

1. The exclusive – also international – place of jurisdiction for all disputes arising from or in connection with the contract and/or business relationship between us and the customer is Strasbourg, France. However, we are also entitled to sue the customer at its registered office or at the place of performance. Mandatory statutory provisions on exclusive places of jurisdiction remain unaffected hereby.
2. The contractual and business relationship shall be governed by the laws of France to the exclusion of the rules of the conflict of laws. Any application of the UN Convention on Contracts for the International Sale of Goods (CISG) is excluded.
3. Any failure or delay in enforcing any right under these T&Cs, in whole or in part, shall not constitute a waiver of such right or any other right.
4. Should any provisions of these T&Cs be or become void or ineffective in whole or in part, this shall not affect the validity of the remaining provisions. Insofar as provisions have not become part of the contract or are invalid, they shall be replaced by valid provisions which come as close as possible to the commercial intention. The same shall apply to any omission.

5. In the case of any contract combining several types of agreements regulated separately below (so-called mixed-type contracts), all elements of these T&Cs shall apply in general. Which provisions of these T&Cs applies to the contractual relationship in detail is determined by the type of contract to which the affected part of the contract is assigned and not its area of focus.

B. SPECIAL PROVISIONS FOR INDIVIDUAL TYPES OF CONTRACTS

The following provisions shall supplement the General Provisions from Part A in each case for the respective type of contract. In the event of any conflict between the General Provisions from Part A and the Special Provisions for a contract type from Part B, the Special Provisions shall prevail.

I. SALES CONTRACT

1. Duty to give notice of defects in the case of defective goods

The customer is obliged to inspect the type, quantity and quality of the delivered products immediately after receipt of the goods. Obvious defects must be reported without undue delay in writing, and at the latest within a period of five calendar days. If a defect later becomes apparent which was not recognisable upon the receipt of the goods (hidden defect), the customer shall give written notice of the hidden defect within seven calendar days of becoming aware of it. In all cases, the date of receipt of the notice of defect by us shall be decisive. Products in relation to which no notice of defect is provided in time shall be deemed to have been accepted unless we have fraudulently concealed a defect.

2. Warranty

- a. Whether or not a defect exists in fact shall be determined primarily by the specific agreement between the parties on the quality and use of the products. If the parties have not reached an agreement, whether or not a defect exists in fact shall be determined based on our statements regarding the agreed specifications of the products.
- b. The agreement on the quality and use includes in particular all product descriptions/specifications as well as any manufacturer's specifications agreed in the respective individual supply contract or which were publicly announced by us in our catalogue or on our homepage at the time of the conclusion of the respective individual supply contract.
- c. Public statements made by the manufacturer or on its behalf, in particular in advertising or on the label of the goods, shall take precedence over statements made by other third parties. We are not bound by public statements of third parties which are not authorised by us or of which we have no knowledge and could not have had any knowledge.
- d. Any use of the products intended by the customer shall only become an agreement as to quality if we have expressly consented thereto. Such consent must be given in writing.
- e. Unless expressly agreed otherwise, the customer alone shall be responsible for the integration of the products into the technical, structural and organisational conditions existing on its premises (system integration responsibility of the customer). This applies to both software and hardware and also includes any interfaces.
- f. We are in agreement with the customer that signs of wear and tear and damage to the products typical for the use and age of such do not constitute material defects.

- g. In the case of a product with digital content, we shall have a performance liability to provide and update the digital content only insofar as this expressly results from a quality agreement within the meaning of b) above. In this respect, we have no liability for public statements made by the manufacturer and other third parties.

II. WORKS CONTRACT

1. Deadlines and delay

- a. Contractually agreed Delivery Periods shall be deemed to have been met if the performance is ready for acceptance by the customer within the respective period. The same shall apply in the case of a contractually provided trial if such can be carried out.

Insofar as the customer has not fulfilled its contractual or statutory duties to cooperate, deadlines and dates for (partial) acceptance shall be extended accordingly. This shall also apply if the customer's order description or other information, data or documents provided by the customer for the execution of the order are insufficient, incorrect or incomplete or were not provided to us in time.

2. Acceptance

- a. As soon as the work has been completed and we have notified the customer of this, the customer shall accept the work produced. We will request the customer to do so in writing, setting a reasonable deadline. Upon our request, the customer shall confirm acceptance in an acceptance report. This shall also apply if any performance date has been agreed and has not yet been reached or before the expiry of an agreed performance period (hereinafter: "early acceptance"). Any objection of unreasonableness in relation to early acceptance must be presented and proven by the customer.
- b. The customer shall ensure that a person authorised to issue a declaration of acceptance is available in good time for acceptance at the agreed place of acceptance or at the place of assembly after completion of our performance. The person provided by the customer for this purpose shall be deemed to be authorised by the customer to make the declaration to us.
- c. The customer or its representative must indicate during the acceptance procedure any damage which, in the customer's opinion, has been caused by our performance and such must be recorded in an acceptance report.
- d. The acceptance report must be at least in text form. Any subsequent objects or complaints by the customer not recorded in the acceptance report are excluded.
- e. Acceptance may not be refused due to minor defects. If the customer refuses acceptance due to material defects, it must inform us in writing of the material defects together with the declaration of refusal.
- f. Insofar as acceptance is to take place, the performance shall be deemed to have been accepted in particular ("Deemed Acceptance") if
 - the assembly is completed or the work is finished,
 - we have notified the customer of this and requested it, setting a reasonable deadline, to accept the work and
 - the customer has not refused acceptance within the set period identifying at least one material defect.
- g. However, the Deemed Acceptance shall in no case apply in cases where defects make the contractual use of the work impossible or substantially more difficult.

3. Additional/special performance

- a. Any additional or special performance not listed in the works contract shall be invoiced separately. Unless otherwise agreed, invoicing shall be based on time and material expenditure in accordance with our currently applicable hourly rates plus material costs (the current hourly rates shall be communicated on request). Travel time shall be invoiced as working time. Unless otherwise agreed, travel costs shall be invoiced according to the respective current maximum mileage allowances, flights on an economy class basis, additional catering expenses according to the flat rates under tax law and accommodation costs on the basis of medium category hotels. The customer may request appropriate evidence of such.
- b. Additional or special performance shall be deemed to exist in particular if the expenses and/or performance are caused the fact that:
 - the customer subsequently changes or subsequently submits drawings, drafts, plans, models, calculations, other information, documents, data or other specifications or
 - the customer requests post-contractual changes to the work performance.
- c. We will inform the customer about any additional or special services that have become necessary.
- d. If the additional and special performance which has become necessary and is attributable to the customer has an impact on compliance with contractually agreed Delivery Periods, such shall be extended to a reasonable extent. The customer shall bear the costs caused by any extension of the Delivery Periods caused in this way.

4. Payments

Unless otherwise agreed, payment shall be due and invoiced as follows:

- a. when an acceptance test is to take place:
 - 40% of the total price upon conclusion of the contract;
 - 50% of the total price after completion of the work or service;
 - 10% of the total price upon acceptance of the work or service.
- b. if no acceptance is to take place:
 - 40% of the total price upon conclusion of the contract;
 - 60% of the total price after delivery of the work or completion of the service.

5. Transferability

We are entitled to transfer to a subcontractor any part of the performance for which we are responsible.

6. Warranty

Only in urgent cases of danger to operational safety or to prevent disproportionately large damage or if we are in default with any rectification, does the customer have the right to carry out the rectification itself or have it carried out by a third party and demand reimbursement of the necessary costs from us. In such a case, we must be notified immediately.

III. SERVICE CONTRACT**1. Prices**

If services are rendered, the customer shall bear all additional ancillary costs, in particular travel costs and other expenses caused by the service contract, in addition to the agreed remuneration. Unless otherwise agreed, invoicing shall be based on time and material

expenditure in accordance with our currently applicable hourly rates plus material costs (the current hourly rates shall be communicated immediately upon request). Travel time shall be invoiced as working time. Unless otherwise agreed, travel costs shall be invoiced according to the respective current maximum commuter flat rate, flights on the basis of economy class, additional catering expenses according to the flat rates under tax law and accommodation costs on the basis of medium category hotels.

2. Term and termination of the contract

- a. If the term of the contract is not contractually agreed and cannot be inferred from the nature or purpose of the services owed, it may be terminated by either party with one month's notice to the end of a calendar month, but no earlier than the end of a contractually agreed minimum term. A notice period deviating from this may be agreed in the contract.
- b. Any right to terminate without a notice period for good cause remains unaffected.
- c. In the event of termination without a notice period for good cause due to the conduct of one of the parties, termination is only permissible after the unsuccessful expiry of a deadline set for remedial action or after an unsuccessful warning notice, in accordance with 1224 ff. of the code civil.
- d. If the termination is caused by the customer's conduct in breach of the contract, the customer shall be obliged to compensate the damage resulting from the termination of the contractual relationship.

3. Transferability

We are entitled to transfer to a third party any part of the performance for which we are responsible.

IV. RENTAL AGREEMENT

1. Rental period

- a. The rental period shall be agreed individually between the parties. This also applies to the start of the rental period. Unless expressly agreed, the rental relationship shall commence on the day of delivery of the rental object. If collection of the rental object by the customer has been agreed, the rental relationship shall commence upon collection from the warehouse; if the rental object is to be shipped by us to the customer at the customer's request, the rental relationship shall commence upon shipment from the warehouse. Unless otherwise agreed between the parties, the rental relationship shall end at the latest on the day of the return delivery of the rented object to us. If collection of the rental object by us has been agreed, the rental relationship shall end at the latest upon collection of the rental object from the customer.
- b. The rental agreement may in any case be terminated in writing with 14 days' notice. The right of extraordinary termination as provided by law is reserved.

2. Shipping

- a. Upon termination of the rental relationship, the customer shall return the rented object to us at its own risk, unless otherwise agreed.
- b. The return shipment of the rental object shall be DDP (Incoterms 2020) to the place named in the order confirmation.
- c. The return of the rental object by us is always subject to a reservation of rights, as damage or soiling can be determined only after exact inspection. In particular, the

mere receipt of the rental object does not constitute an acknowledgement of the return of the rental object as being in accordance with the rental agreement.

- d. We shall inspect the rented object for any defects after the customer has returned it.

3. Transfer of use to third parties

- a. The customer may not establish any rights of third parties to the rental object or assign any rights under this contract.
- b. The customer is prohibited from making the rental object available to third parties – both for payment or free of charge. The customer is permitted to further rent out the object only with our prior consent in text form. If we give our consent to such further rental, this shall always be subject to the customer disclosing these T&Cs to the party so taking possession on a rental basis and the customer contractually imposing on that party the same obligations as were imposed on the customer by these T&Cs.
- c. In the event of a transfer of use to third parties in breach of the contract, we are entitled to exercise an extraordinary termination of the rental contract and immediate repossession of the rental object.
- d. In the event that the rented object is made available to a third party, the customer shall always be responsible for any fault on the part of the third party in the use of the rented object, i.e. even if we have granted permission in advance. In the event of unauthorised transfer of use to third parties, the customer shall be liable for all damages arising therefrom, insofar as he is only responsible for the unauthorised transfer of use.
- e. The customer hereby assigns its claims against third parties arising from a permissible or impermissible transfer of use to us. We accept this assignment.

4. Ownership and alterations to the rented object

- a. The rental object remains our property for the duration of the rental agreement. If the rental object is connected to any real estate or land or installed into a building or any structure, this is to be done only for a temporary purpose with an intention of separation upon termination of the rental relationship.
- b. Any alterations to the rental object, in particular additions and installations, as well as any connection with other objects may be undertaken only by way of a separate agreement. After the expiry of the rental period, we may demand that the original condition of the rental object be restored at the customer's expense.

5. Rights of inspection

Upon request, the customer shall grant us or our representatives access to the installation site of the rented object at any time during normal business hours, subject to prior agreement. We shall bear the costs of any such inspection.

6. Special obligations of the customer

- a. The customer shall inspect the rental object immediately upon receipt. The rented object shall be deemed to have been accepted in perfect condition unless an express written notice of defects is given after receipt. All costs of repairs that become necessary during the rental period for recognisable defects not expressly notified at the time of takeover shall be borne by the customer.
- b. The customer shall always use the rental object in such a way that there is no danger to the health and life of persons, as well as any damage to the rental object or to the

property of third parties. In particular, the customer is obliged after delivery of the rental object,

- to protect the rented object from overuse in every way,
 - ensure proper use, in particular by trained specialist personnel,
 - to maintain the rented object in a professional manner or arrange for such to be done at its own expense, and
 - to follow care or use instructions, to observe and comply with all legal and administrative regulations connected with the possession, use or maintenance of the rented object.
- c. We may charge the customer for damage that we repair due to improper use by the customer.
- d. The customer is obliged to notify us without undue delay in writing, stating the time, cause and extent of any damage, if a defect in the rented object becomes apparent during the rental period, if the rented object is damaged or lost or if measures become necessary to protect the rented object against an unforeseen danger. The same applies if a third party claims a right to the object (in particular by seizure, attachment) or if the external or internal operating conditions change. If the customer fails to duly provide any such notification as set out herein, it shall compensate us for any resulting damage.
- e. The customer is obliged to provide us with information about the location of the rental object in text form.

7. Defects of rented object

- a. If the tenant accepts the rented object with knowledge of a defect or damage, it can only complain about this defect if the defect or damage is recorded in writing in the handover/acceptance record or delivery note.
- b. If we are obliged to repair any damage or defect in relation to the rental object, we are also entitled to provide the customer with a replacement of equal value. If the customer is not provided with a replacement during the period we are repairing the rental object, the customer's payment obligation shall be postponed for the period of the necessary repair time.
- c. If only one individual part of the rented object is to be replaced, we may require the customer itself to replace this individual part to be provided by us, in circumstances where the costs of sending our specialist personnel would be disproportionately high and insofar as such is reasonable for the customer.
- d. Any reduction in rent is excluded if the use of the rental object is impaired by circumstances for which we are not responsible. Any existing claims of the customer under the law of enrichment shall remain unaffected hereby.

8. Liability of customer

In the event of loss or damage to the rented object for which the customer is responsible, the customer shall bear the replacement or repair costs; in the event of irreparable damage, the customer shall also bear the replacement costs. For the duration of the repair or replacement, the customer shall be liable for the agreed rent in the event that it is responsible.